## MARINE DRIVE RESIDENCE

Conferences and Accommodation at UBC 2205 Lower Mall Vancouver, BC V6T 1X1 Tel 778 588 1500 Fax 604 827 3244 www.ubcconferences.com

**CHECK-IN:** Check-in is any time after **3:00 PM** at the Marine Drive Residence Building 1 Front Desk, located at 2205 Lower Mall (Gate 6). The Front Desk is open 24 hours a day, seven days a week.

**CHECK-IN PROCEDURE:** Upon arrival, the Front Desk will confirm that an accurate guest list and complete group chaperone information forms (if required) have been received. Keys will then be issued to the group organizer for distribution to group members.

**GROUP CHECK-OUT:** Check-out is by 11:00 AM. The group organizer is responsible for collecting the keys from the group and returning all the keys to the front desk. Any keys not returned will result in a \$92 + tax charge per set of keys. If your group requires luggage storage, please inform your Sales Representative prior to arrival.

**DESCRIPTION:** Our facilities are designated nonsmoking. This residence is equipped with elevators but rooms are not suitable for guests in wheelchairs.

Daily housekeeping service, bed linens and towels are provided.

**PARKING:** Limited parking is available for \$5.00 + taxes per day. Please register your vehicle at the Front Desk to obtain a permit. Bus parking is also available; please inform your Sales Representative prior to arrival if bus parking is required.

**LAUNDRY:** Laundry machines are located in the building. The machines are operated by laundry cards that can be obtained at the Front Desk for a \$5.00 deposit. This deposit will be refunded when the card is returned to the Front Desk. Credit can be added to the card in \$5 increments using a machine in the lobby. Each load will cost \$1.25 to wash and \$1.25 to dry. **Balances remaining on the cards cannot be refunded at the end of your stay.** If possible, group members may wish to share cards to minimize unused balances.

**GUEST MESSAGES:** All suites are equipped with VOIP telephones that have voicemail capability with direct dial in numbers and free local calls.

**PRIVACY POLICY:** For the safety and security of all our guests, and in compliance with provincial law, the Front Desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

**EXPECTING MAIL?** Guests receiving mail during their stay can do so by using the address above (please include the group name, full name of the guest and room number if known).

Please observe the following guidelines when shipping items from outside Canada:

- 1. You are fully responsible for ensuring that the shipment clears Canada Customs. This includes payment of all duties, taxes, and shipping charges.
- 2. You must clearly indicate the name of the customs broker and contacts clearing the shipment for you.
- 3. You must list yourself as the consignee. Although you may indicate an on-campus delivery address, you must not include the University's name on the shipment.

**MEAL TICKETS:** Meal arrangements can be made in advance by contacting:

<u>UBC Food Services</u>: Fred Cheng at 604 822 9310 or by email at <a href="mailto:fred.cheng@ubc.ca">fred.cheng@ubc.ca</a>

<u>AMS Food Services</u>: Tessie Sy at 604 822 4617 or by email at catering@ams.ubc.ca

Place Vanier Cafeteria will take group bookings in advance based on availability. Please contact Loriann McGowan at 604 822 5522 or by email at loriann.mcgowan@ubc.ca to inquire.

**DRIVING FROM VANCOUVER INTERNATIONAL AIRPORT:** From the airport, follow the signs to Vancouver. Take the Granville Street - City Centre exit. Turn left at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). From S.W Marine Drive: Turn right at University Blvd (Gate 6). Follow University Blvd to Lower Mall (the first stop sign). Turn right at Lower Mall. Marine Drive Residence is located on the right side of Lower Mall.

**Taxi Service** is available from the arrivals level of the Vancouver International Airport. The trip will cost approximately \$25-35, and takes about 30 minutes.

**DRIVING FROM SEATTLE:** Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at the Oak Street Bridge. The Oak Street Bridge is 6 km north of the Massey Tunnel; the airport is on your left. At the north end of the bridge, take the second exit: Marine Drive West. You curve under the bridge and start heading west, where you see an overpass. Bear to the right here and go up to merge with Granville Street. Stay on Granville as it turns to the North. Turn left onto 70th Ave, the second light and first main intersection. In two blocks, 70th becomes S.W. Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles; it curves North). From S.W Marine Drive: Turn right at University Blvd (Gate 6). Follow University Blvd to Lower Mall (the first stop sign). Turn right at Lower Mall. Marine Drive Residence is located on the right side of Lower Mall.

**DRIVING FROM DOWNTOWN:** Turn right (West) onto 4th Avenue from either Granville or Burrard Street. Follow 4th Avenue Westbound for approximately 5km (3 miles), until it turns into Chancellor Boulevard. Follow Chancellor (which becomes NW Marine Drive) and turn left at West Mall (Gate 4). Follow West Mall and turn right onto University Boulevard. Turn left onto Lower Mall; Marine Drive Residence is located on the right side of Lower Mall.

**PUBLIC TRANSIT:** Take the #4 or #17 bus from downtown. The trolley bus loop is located in front of War Memorial Gym, approximately a 10-15 minute walk from Marine Drive Residence. There is no direct bus service from the Airport, but an Airporter shuttle or public transit will take you downtown. For detailed public transit information, please call 604 953 3333.

