

TOTEM PARK RESIDENCE
Conferences and Accommodation at UBC
2525 West Mall, Vancouver BC V6T 1W9
Tel 604 822 3304 Fax 604 822 2833
www.ubcconferences.com

CHECK-IN: Check-in is any time after 3:00 PM. The Totem Park Residence Front Desk is located at 2525 West Mall and is open 24 hours a day, seven days a week.

CHECK-IN PROCEDURE: Upon arrival, the Front Desk will confirm that an accurate guest list and complete group chaperone information forms (if required) have been received. Keys will then be issued to the group organizer for distribution to group members.

CHECK-OUT: Check-out is 11:00 AM. If your group requires luggage storage, please let your Sales Representative know prior to arrival.

DESCRIPTION: All rooms are designated non-smoking. Totem Park Residence is equipped with elevators but rooms are not suitable for guests in wheelchairs. This dormitory-style residence accommodates approximately 32 guests per floor, in a mixture of single and twin rooms. Limited housekeeping service is provided. Bed linen is provided (folded on bed). **Please bring towels and soap.** Kitchen facilities are not available. Floor lounges are located on every floor and offer a fridge, microwave, sink and TV.

Totem Park Residence is a shared washroom facility. A common washroom is located on each floor (male washrooms on odd numbered floors, female washrooms on even numbered floors). Washroom facilities are shared with approximately 30 other guests.

PARKING: Parking is available on-site for \$7.00 + tax per vehicle per day. Overflow/bus parking is also available. If bus parking is required, please inform your Sales Representative prior to arrival.

LAUNDRY: Laundry machines are located in each building. The machines are operated by laundry cards that can be obtained at the Front Desk for a \$5 deposit. Credit can be added to the card in \$5 increments using a machine in the lobby.

LAUNDRY (cont'd): Each load will cost \$1.25 to wash and \$1.25 to dry. **Balances remaining on the cards cannot be refunded.**

INTERNET ACCESS: Each guest bedroom is equipped with high speed internet access via Ethernet. Guests must bring their own LAN/Ethernet cable. Wireless internet is not available in the guest rooms. For a nominal fee a wireless internet password is available for use around Campus and in-room access is also included in the fee.

GUEST MESSAGES: Guest rooms are not equipped with telephones; however, pay phones are located on each floor of the residence. Messages for guests may be left at the Front Desk by calling 604 822 3304. These messages are stored at the Front Desk and a message tag is placed on the message board beside the Front Desk to alert the guest that they have received a message. It is the responsibility of the guest to check the message board regularly, as messages cannot be delivered to individual rooms.

PRIVACY POLICY: For the safety and security of our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so by using the address above (please include the group name, full name of the guest and room number if known).

MEAL TICKETS: Meal arrangements can be made in advance for the Totem Park Cafeteria and in the Student Union Building by contacting:

Totem Park Cafeteria: Loriann McGowan at 604 822 5522 or by email at loriann.mcgowan@ubc.ca

Pacific Spirit Place Cafeteria: Fred Cheng at 604 822 9310 or by email at fred.cheng@ubc.ca

DRIVING FROM VANCOUVER INTERNATIONAL AIRPORT: From the airport, follow the signs to Vancouver. Take the Granville Street - City Centre exit. Turn left at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). From S.W Marine Drive: Turn right at Gate 7. From Gate 7, turn east onto Agronomy Rd. and right onto West Mall.

DRIVING FROM SEATTLE: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at The Oak Street Bridge. The Oak Street Bridge is 6 km north of the Massey Tunnel; the airport is on your left. At the north end of the bridge, take the second exit: Marine Drive West. You curve under the bridge and start heading west, where you see an overpass. Bear to the right here and go up to merge with Granville Street. Stay on Granville as it turns to the north. Turn left onto 70th Ave, the second light and first main intersection. In two blocks, 70th becomes S.W. Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles, it curves North). From S.W Marine Drive: Turn right at Gate 7. From Gate 7, turn east onto Agronomy Rd. and right onto West Mall.

DRIVING FROM DOWNTOWN: Drive south on either Granville or Burrard Street. Turn right (west) on 16th Ave. From 16th turn right onto Wesbrook Mall and left onto Thunderbird Blvd. Follow Thunderbird Blvd. until you reach Totem Park (the bottom of the hill at the intersection with West Mall.)

PUBLIC TRANSIT: Take the #4 or #17 bus from Howe Street downtown. The trolley bus loop on campus is located in front of War Memorial gym, approximately a 10-minute walk from Totem Park Residence. There is no direct bus service from the Airport, but an Airporter shuttle and public transit will take you downtown. Taxi fare is approximately \$30 from the airport to UBC.

